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Healthier living
Financial well-being
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Help patients save and stay in network: Use Aetna Premier Care Network (APCN)

Important patient information for 2016

We introduced the APCN in 2015. It's a provider network for employers with employees all across the country. Employers can now offer a single benefit strategy to all employees, regardless of their geographic location.

This year, in some locations, we're including our Aetna Whole Health (AWH) networks with the APCN network. However, your APCN patients will still have a limited provider network in certain areas for specific types of care. It's important that they stay in network for their care. If not, they may pay more.

You can identify these patients by their member ID card

- Aetna Premier Care Network will be on the ID card
- Aetna Premier Care Network will be above the AWH provider logo (if an AWH network is included)

When you issue referrals or recommend a consult/procedure, refer to Premier Care network providers

- Go to our [provider online referral directory](#)
- Put "Aetna Premier Care" and your state in the blue search box at the top of the page

For APCN questions, call our Provider Service Center at **1-888-MD-Aetna (1-888-632-3862)**.

NaviNet® users can [log in](#) to send us questions through a secure connection.

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